



# ACHIEVING OUR STRATEGIC PLAN



FULL



## National Committee for Quality Assurance (NCQA)

1. Coordinate & collaborate with coworkers, members, and providers
2. Effective employee & member engagement (dignity, respect, and rights)
3. Empower efficient communication among employees
4. Our 3 year NCQA accreditation = quality care
5. Stay current on training and credentialing
6. Strengthen the quality of our system of care by helping to identify strengths and weaknesses

NCQA WILL HELP US BE ONE OF THE LEADING COMMUNITY MENTAL HEALTH AGENCIES IN THE COUNTRY.

TOGETHER WE WILL IMPROVE THE QUALITY OF OUR SYSTEM OF CARE ONE INCH AT A TIME.

HOW DO YOU MEASURE UP?

IMPROVING QUALITY AN INCH AT A TIME

