



For more information about receiving Peer Services or becoming a Peer, visit our website at <https://www.dwihn.org/peers> or contact the Detroit Wayne Integrated Health Network Customer Service Department

Toll Free: 888.490.9698  
Local: 313.833.3232  
TDD: 800.630.1044

For information about Recovery Coaches, contact: Michigan Department of Health and Human Services at 517.373.3740 or see the website at [https://www.michigan.gov/document/s/mdhhs/Online\\_Recovery\\_Coach\\_CERTIFICATION\\_Training\\_2021\\_up  
date\\_-\\_1\\_713632\\_7.pdf](https://www.michigan.gov/document/s/mdhhs/Online_Recovery_Coach_CERTIFICATION_Training_2021_update_-_1_713632_7.pdf)

## Detroit Wayne Integrated Health Network

707 W. Milwaukee St.  
Detroit, MI 48202

Administrative Offices  
313.833.2500  
TDD Line: 800.630.1044



# Peer Services



## Centralized Access Center 24-Hour Helpline

800.241.4949

or

313.224.7000

TDD Line: 800.630.1044

## Office of Recipient Rights

888.339.5595

TDD Line: 888.339.5588

***DW IHN Mission:** We are a healthcare safety net organization that provides access to a full array of integrated services that facilitate individuals to maximize their level of function and create opportunities for quality of life.*

## What Are Peer Services?

They are provided by DWIHN professionals who have first-hand experience of living with a disability and are trained and certified to support others similar to themselves.

Peer services are available in a variety of provider locations. Some examples include: inpatient sites, hospitals, jails and beyond. Drop-in centers are community-based organizations entirely staffed by peers.

Peer services are available to adults, youth and parents of children served. Also, DWIHN has peer run drop-in centers where people with mental illness can get services.

To receive peer services, talk to your case manager or supports coordinator who can include it in your treatment plan.



## What Are Some Peer Services?

- Advising on housing and related rights
- Advocating with doctors or therapists on beneficiaries behalf
- Educating the public and decision-makers
- Encouraging and motivating beneficiaries
- Leading support groups
- Mentoring and giving hope
- Providing trainings or classes
- Sharing resources and information



## What are Drop-in Centers?

Drop-in centers are only accessible to those with a mental illness. To get this type of peer service, you can walk-in to one of our three Detroit-Wayne locations:

Harvest Retreat  
8904 Woodward Ave.  
Detroit, MI 48202  
313.365.7211

Our Place  
12285 Dixie St., Suite 100  
Redford, MI 48239  
313.543.3393

Perfect Place  
14705 Allen Rd.  
Southgate, MI 48195  
734.250.7943