



DWIHN Contact Listing

Hours of operation for all departments is 8:00 am – 4:30 pm Eastern Time

DWIHN Customer Service, Grievances, and Medicaid Fair Hearing, 8:00 am – 4:30 pm Eastern Time

707 Milwaukee St.

Detroit, MI 48202

Local: (313) 833-3232

Toll-Free: (888) 490-9698/ TTY: (800) 630-1044

Email: pihpcustomerservice@dwihn.org

Integrated Care, Complex Case Management, 8:00 am – 4:30 pm Eastern Time

707 Milwaukee St.

Detroit, MI 48202

1-800-490-9698

Email: pihpccm@dwihn.org

Office of Recipient Rights, 8:00 am – 4:30 pm Eastern Time

Toll-free: (888) 339-5595/ TTY: (888) 339-5588

Phone: (313) 344-9099 ext. 3249

Fax: (313) 833-2043

Email: orrcomplaints@dwihn.org

Complaint form: <https://www.dwihn.org/ORR-complaint-forms>

Access: 24/7-hour availability

1 (800) 241-4949

TTY: (888) 339-5588